



PROJECT PERFORMANCE MONITORING AND EVALUATION

FOR A BETTER URBAN FUTURE

UN  HABITAT

INTERNAL MONITORING

Internal monitoring, review and evaluation of all UN-HABITAT's projects are being carried out on an ongoing basis, with findings documented at regular intervals and in set formats. A primary reporting mechanism for the findings of internal monitoring are the internal programme reports. These reports form the basis for reviews by the relevant parties concerned in order to ascertain that the inputs are being used as intended, to determine resource needs and utilization, programme performance, identify constraints and agree upon ways to improve implementation of planned activities.

EXTERNAL MONITORING

External monitoring and evaluation is carried out at mid-term and at the end of the programme. A final assessment of the programme to document results and to record lessons learned will be held during the last month of the programme operation.

WATER FOR ASIAN CITIES / MEKONG REGION WATER AND SANITATION INITIATIVE

UN-HABITAT's two major programmes implemented in Lao PDR are the Mekong Region Water and Sanitation Initiative (MEK-WATSAN) and the Water for Asian Cities (WAC) programme. Collaborative efforts between UN-HABITAT, the Governments of the Mekong region (for MEK-WATSAN) and Asian Development Bank (for WAC), these programmes target improved water supply and sanitation for urban poor people and aim enhance capacity at city, country and regional levels.

The overall objective of these programmes is to support the participating countries attain their water and sanitation related Millennium Development Goal (MDG) agreed in 2000, to halve the proportion of people without access to improved water supply and sanitation services by 2015.



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MONITORING AND EVALUATION ACTIVITIES CARRIED OUT BY IMPLEMENTING PARTNERS

UN-HABITAT aims to ensure participation of all the stakeholders in monitoring the implementation process, as well as the impact of the interventions. The main implementing partners, the water utilities of the provinces where the projects are carried out, follow a participatory monitoring mechanism to ensure transparency and the incorporation of feedbacks from all stakeholders.

The water utilities organize monthly monitoring meetings with all the stakeholders at town-level and prepare bi-monthly monitoring notes reflecting the achievements (both planned and unplanned), the deviations from the expected progress, the causes of deviations and the suggestions and feedback from all the stakeholders with the indicative corrective and preventative actions to be considered.

On completion of the project, the overall impact assessment will be undertaken by the water utilities with the participation of all the direct and indirect stakeholders, with reflections on the foreseen impacts and on the sustainability of the interventions.

PROJECT PERFORMANCE MONITORING AND EVALUATION DATABASE (PPME)

UN-HABITAT has developed a database for the monitoring of the progress of the projects under the MEK-WATSAN initiative and the review of projects outputs, called the Project Performance Monitoring and Evaluation (PPME).



It allows for monitoring the projects on both regional and country-level, with a possibility of producing reports on various areas of the programme and its projects including information on financial aspects, the number of project beneficiaries, contributors, workshops and missions.

It also functions as central database for storing the partner outputs and all other relevant reports.

The base design concepts for the PPME are accountability and transparency outcomes, which are key messages that underpin the overall project. The database is being used to raise alerts when implementation is delayed, identify the barriers to progress, and then consult with stakeholders to identify solutions.

Monitoring & Evaluation...

...Towards a UN system better serving the peoples of the world; overcoming weaknesses and building on strengths from a strong evidence base.

From the UN Evaluation Group publication
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The United Nations Human Settlements Programme, UN-HABITAT, is the United Nations agency for human settlements. It is mandated by the UN General Assembly to promote socially and environmentally sustainable towns and cities with the goal of providing adequate shelter for all. In Lao PDR, UN-HABITAT runs two major water and sanitation programmes: “Water for Asian Cities Programme” (WAC) and the “Mekong Region Water and Sanitation Initiative” (MEK-WATSAN). Through these, UN-HABITAT seeks to demonstrate replicable and innovative approaches for providing improved access to water and sanitation, particularly for the urban poor.

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